## Did you know? You can view and pay your bill ONLINE 24/7



- Go to <u>www.fmcc.edu/welcome</u>
- Click on "My FM" on the top right corner of the page
- Click on "Student Resources"



 Click on "Bursar, Financial Aid, Registrar"



 Under Bursar (Billing and Payments), click on "View Bill/ Make Payment" Book Deferrals (overview of book deferral process).

Certificate of Residence (resources for residency requirements).

Instructions for Online Payments (how to pay tuition and fees online).

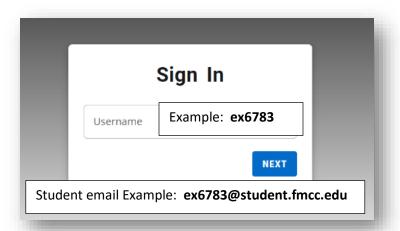
View Bill/Make Payment (pay our bill online).

Contact the Bursar about your bill: Use this email to contact the bursar's office about Financial Aid

About Financial Aid (learn about the financial aid office and services).

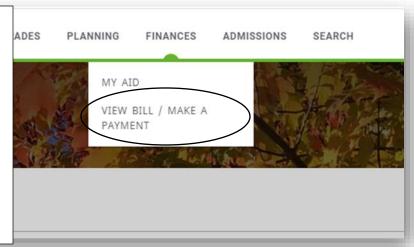
Direct Deposit for Refunds (request direct deposit for refunds and financial aid disb

 Sign in using only the first part of your FM email address. (everything before the "@" symbol)



 Hover over the "Finances" tab\* and click on "View Bill/Make a Payment"

\*(If this tab does not appear, please try refreshing your browser cache or using a different browser.)



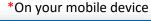
- If this is your first time logging in, it will prompt you to download a 2-step Authenticator App.
- While following the instructions on your computer, you will also need to download the Microsoft Authenticator App on your mobile device in the app store

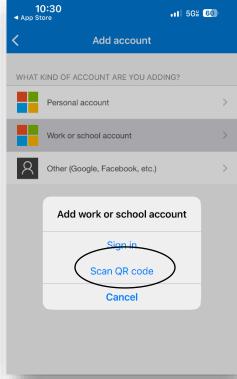


10:30
App Store

Authenticator

Fulton-Montgomery Community...





- Search "Microsoft Authenticator" (be sure to select the correct app) and click "Get"
- Once downloaded, open the app
- Click on the "+" symbol in the top right corner

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We're always working on new features, bug fixes and performance improvements. Make sure you

stay updated with the latest version for the borne

More security, for

Authenticator
Protects your online ide

Click "Scan QR code"

10:30

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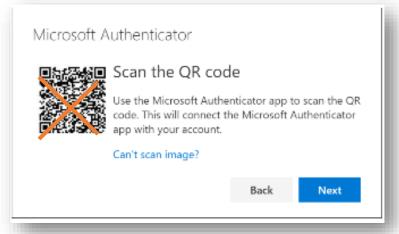
Version 6.8.4

**Preview** 

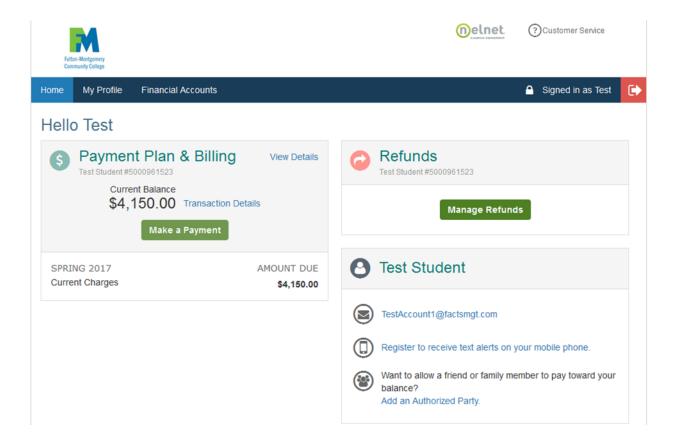
What's New

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- Point your camera towards the QR code shown on your computer screen
- This will add FMCC to your Authenticator App and should bring you to the next pag



\*You should only have to do this step once. Going forward, when logging in to view your bill or make a payment, it will ask for a **one-time code that will be**provided in your Authenticator app on your mobile device



- To View your Bill, click on "Transaction Details" link.
- To Make a Payment, click on the "Make a Payment" button. Enter your payment information and print your payment receipt.

## From this Location, You Can Also:

- Manage your payment profile (select My Profile)
- Setup an Authorized Payer (select Add an Authorized Party)
- Sign up for ACH direct deposit for refunds (select Manage Refunds)
- Sign up for a Payment Plan (select Make a Payment)
- And More!

Have questions about your Bill? Contact the Bursar's Office...

E-mail: <u>bursar.office@fmcc.suny.edu</u>

Phone: (518) 736-FMCC (3622), dial 5 on directory