The Center for Employer Services at FM offers customized training programs for businesses and not-for-profit organizations. We utilize a customer driven approach to assessing, designing and delivering workforce skills training. Programs include, but are not limited to:

**Professional Development and Management Training:**
- Supervision
- Coaching
- Leadership
- Embracing Change
- Team Building
- Customer Service (Internal & External)
- Time Management
- Enhancing Communication Skills
- Writing, Speaking and Presentation Skills
- Train-the-Trainer
- Workforce Diversity
- Spanish for the Workplace

**Industry & Workplace Safety Training**
- Forklift Operation Safety Certification
- CPR and First Aid Certification
- Industrial Electrical Maintenance
- Intro to Quality Management

**Computer Applications**
- Microsoft Word 2013
- Microsoft Excel 2013
- Microsoft Publisher 2013
- Microsoft PowerPoint 2013
- AutoCAD

The Center for Employer Services continues to add new programs and services based on the needs of local employers. Training can be delivered at your site of on the FM Campus in Johnstown.

For more information and a free needs assessment consultation, contact:

Theresa DaBiere-Craig, Outreach Representative
(518) 424-9370
Theresa.Craig@fmcc.suny.edu
Top 10 Reasons to Invest in Training Your Employees!

# 10. Foster a feeling of ownership and empowerment!

# 9. Great recruitment & retention tool!

# 8. Enhance skills to promote outstanding workers!

# 7. Increase confidence and trust!

# 6. Improve the quality of work performed!

# 5. Develop a competitive workforce!

# 4. Improve morale!

# 3. Increase productivity and efficiency!

# 2. The cost of not training is too high a price to pay!

# 1. Your employees are your most important asset!

Let the Center for Employer Services at FM know about your training needs!

We will design and deliver customized services to support your training goals!

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